

Emergency Procedure Policy – Kenwood

- All staff, volunteers and children will be briefed in what to do in case of emergency.
- A whistle will be blown as a signal to stop what you are doing, gather with a member of staff, be silent and wait for instructions.
- The staff member will assess the situation, the nature and extent of the incident, threat, injury or accident. They will ensure that the rest of the group are safe from danger and are adequately supervised.

Injuries

If anyone, child or adult, sustains an injury or illness:

- A member of staff trained in first aid will attend to the injured person, giving first aid if possible.
- In serious cases, the staff member will immediately call 999 from their mobile phone and direct them to "Kenwood House Visitors Car Park". The parent/carer/family will then immediately be contacted.
- The rest of the group will be supervised away from the incident and if in danger, will be moved to safety.
- The staff member attending to the injured person will check the register app to see if they have specific medical needs if the key person is not present.
- The manager or safety lead will call or radio Kenwood House Control room to inform them of the location of the incident and ask for the necessary gates to be opened to provide access to the incident site.
- If the injured person is taken to hospital, one member of staff will go with them and the parent/carer/family will be updated about the situation.
- In cases of minor injuries to children, the child's group leader will contact the parent of the injured child so they can be collected and taken to the hospital, doctor or home.
- An incident report will be completed later including details of people involved and witnesses.
- Ofsted and the local safeguarding authority are informed in any cases of serious accident or injury.

Response to other incidents or threats (including fire, missing child, threatening strangers) when outside (woods, meadows, lawn and drive adjacent to the Dairy)

If any children or adults are in imminent danger:

1. Gather the children without alarming them if possible.
2. If necessary a practitioner blows their whistle to get all children's attention quickly.
3. The children go to the staff member blowing the whistle and sit for circle time or a story.
4. All activities are suspended.
5. All group leaders count their children.
6. The session leader decides on next steps.

Next steps if evacuation is necessary – including all cases of fire or a threat to the group:

1. Group leaders lead their group to the nearest meeting point (see below).
2. If another group is elsewhere in the Kenwood grounds, the session leader calls and tells them to evacuate.

3. Inform the Kenwood control room by radio (or by telephoning control if radio contact fails).
AND
Call 999 for emergency services

In most cases, and always for missing child, call the Kenwood duty manager first. Safety lead to judge if emergency services should be called first. If possible and safe, two staff members contact both at the same time. Follow protocol below for reporting a missing children to Kenwood Estate

4. Once all the children are safely gathered at the meeting point (see below), the safety lead decides on next steps.
 - If there is any possibility of continued threat or danger, the session will be ended and the parents called to collect their children. They also call the manager (if not with the group) and head of nursery.
 - If the session leader can be certain of no continued danger, they call the manager who will decide if the session should continue.

Later that day, the session leader completes an incident report including details of people involved and witnesses. The manager informs parents as soon as possible, giving full details of the incident.

Response to other incidents or threats (including fire, missing child, threatening strangers) when inside West Lodge

If any children or adults are in imminent danger whilst in West Lodge:

1. Gather the children together in the room they are in, without alarming them if possible.
2. If necessary a practitioner shouts 'run to your teacher to' get all children's attention quickly.
3. All activities are suspended.
4. All teachers count the children in their group.
5. The safety lead does a numbers check of total children in group
6. The manager/ safety lead decides on next steps.
7. In the event of a fire the manager/ safety lead directs a member of staff to call 999.
8. Once all the children and staff have been safely evacuated -The fire warden may use the fire extinguisher to tackle the fire if they believe they can do so safely and without endangering themselves.

Kenwood managers are responsible for the Evacuation Procedure being followed if present during any incident. If the manager is not present, this responsibility will fall to the safety lead of the day. Only trained members of staff - Fire Wardens - are to use the fire extinguishers in case of an emergency.

West Lodge Fire or threat Evacuation Procedure:

Next steps if evacuation is necessary – including all cases of fire or a threat to the group:

1. Manager or Safety Lead establishes the best fire exit to vacate the building, taking into consideration the location of the fire. Using the door opposite the main entrance if possible.
2. One practitioner is to exit the building first to usher children out of the building/ support them safely to the ground if using a window. Safety Lead / fire warden remains in the building counting the children out and then, where possible, does a check of the building to ensure no one has been left behind.
3. If fire occurs in the front room blocking the main entrance the back windows will be used to vacate the building. Back room (office) through the kitchen will be used next where possible.

4. Group leaders lead their group to either meeting point 1 or 2 depending on the method of exit from West Lodge.
5. Inform the Kenwood duty manager by radio (or by telephoning control if radio contact fails).
AND

Call 999 for emergency services.

6. If another group is elsewhere in the Kenwood grounds, the safety lead calls them. The safety lead decides if it is necessary for them to evacuate to meeting point 1 or simply inform them.
7. Once all the children are safely gathered at the meeting point (see below), the safety lead decides on next steps.
8. If there is any possibility of continued threat or danger, the session will be ended and the parents called to collect their children. They also call the manager (if not with the group) and head of the nursery.
9. If the Manager can be certain of no continued danger, they call the head of the nursery who will decide if the session should continue.

Later that day, the session leader completes an incident report including details of people involved and witnesses. The manager informs parents as soon as possible, giving full details of the incident.

Meeting points

Meeting Point 1: The Lawn

Meeting Point 2: The Statue



Next steps for a missing child

1. All children sit down with one of the staff members.
2. Half the staff stay with the children.
3. The other half of the staff conduct a search. Agree who is leading the search. If near a road entrance, a staff member goes there first.
4. The search lasts no more than five minutes.
5. The remaining children will listen to a story or sing to keep them calm, engaged and together.
6. If, after the five minute search, the child has not been located, the staff member leading the search calls 999 and reports the missing child to the Kenwood Estate Team by radio. Then they call the manager and head of nursery.
7. Staff continue the search while they are waiting for the police / estate team.
8. They meet the police / estate team and assist in the search.
9. The manager will contact the child's parents and inform them of the situation.

Reporting a missing child to Kenwood Estate

1. When reporting a missing child to Kenwood Estate via radio use phrase **"Into The Woods to all call signs, we have a Red Star Lost, repeat a Red Star Lost. Over"**.
2. Switch from **Channel one** to **Channel two** where all relevant communication will continue.
3. Over channel two give the location of the child's last sighting and any information that could help identify the child (i.e, colour jacket, bag, hat), exclude child's name until the child is reported found.

After a missing child incident

- The manager carries out a full investigation taking statements from all the staff present at the time, and then writes up an incident report and updates the incident log.
- A conclusion is drawn as to how the breach of security happened.
- If the incident warrants a police investigation all staff co-operate fully. In this case, the police will handle all aspects of the investigation, including interviewing staff. Social services may be involved if it seems likely that there is a child protection issue to address.
- The manager may need to take action against any member of staff who they believe is found to be at fault.
- The manager may need to inform Ofsted if the child was not found after 5 minutes.

Policy review

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